



## Got Bugs?

Is your Hyperion Environment crawling with software bugs? Do the monthly patches released from Oracle have you feeling overwhelmed? Are you wondering if you should apply the patches to your system? Are you unsure if the risk is worth the reward? Do you have budget constraints restricting you from a full managed services contract? If your company is having a hard time keeping up with the maintenance of your infrastructure, then let the experts at iArch Solutions ease your pain with a [Quarterly Patching Services package](#).

Let us make your life a little easier by analyzing the countless PSU's and PSE's released from Oracle. We will determine which patches to apply to your system for the most sound environment possible. This preventative maintenance will reduce your chance of outages and allow you to maintain maximum uptime for your system. Don't wait until it is too late! Proactive patching will lead to a healthy and efficient environment. Check out some of the benefits of our customizable quarterly review:

**OUR  
QUARTERLY  
PATCH REVIEW  
INCLUDES:**

- » Cost effective patch support
- » Low risk with minimal downtime
- » Health checks prior to patching exercise
- » Pre-patch review meetings
- » Comprehensive post patching technical validation
- » Engagement documentation



### Don't let the patches get the best of you.

Failure to apply patches in a timely manner can make the patching exercise longer than it needs to be. It also can leave your system susceptible to software problems that are easily avoidable with regular patching. Patching on a consistent basis will help to provide the most stable environment possible.

At a fraction of the cost of a managed services contract, you can have peace of mind that your system is up to date with Oracle's latest issued patches. We can provide this service with minimal impact on business production. We will schedule this engagement to fit your needs, be it weekends or evenings, we can work around your downtime. This will increase the efficiency of your corporation and your employees.

## ABOUT US

The iArch Solutions infrastructure team has worked in almost every industry and vertical for which Oracle EPM System products are in use. From finance to manufacturing and everything in between we architect and implement using a standard methodology, which provides the highest level of uptime and stability for your EPM System. We will ensure you are running the most secure, stable and best performing Oracle EPM/Hyperion environment possible. **We keep the lights on 24 hours a day, 7 days a week to service your needs.**

## HOW WE ARE DIFFERENT

At iArch Solutions, we specialize in EPM and BI infrastructure – in fact, that’s all we do. Other firms *claim* to be experts in all areas of Financial Software implementations such as management, planning, functional, technical, etc. But the truth is, seasoned Infrastructure Consultants are a VERY rare commodity. We built our company on the principle of delivering the best possible service by focusing solely on infrastructure, and that’s who we employ. This is why those *other* firms contact **us** when they need help with the “hard” problems. They claim to be the Jack of all trades – **but we are the master of one.**

## INDUSTRIES SERVED

Energy, Finance, Automobile Service, Telecommunication, Retail, Entertainment, Software, Government, Pharmaceutical, Ecommerce, Semiconductor, High Tech, Education, Hotel/Property Management.

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## REAL CUSTOMERS, REAL SOLUTIONS

“ I worked with iArch Solutions on a critical Hyperion project, both of us consulting to a third party customer. The iArch team was fabulous to work with. They are leaders who can both develop a solid plan and deliver a successful project through experience, good judgment and sound reasoning. iArch is not just an expert in their field, they are the partner you want in your corner for a successful delivery.”

*Kari Oliver McCartney, P.E.  
VP, Global Business Operations at Datavail*

“ We contracted with iArch Solutions to redesign and re-deploy our Hyperion EPM Suite of products that our vendor could never get working correctly. What took the vendor 3 months to attempt to get right it took iArch a 3 day weekend. The team was very respectful of the vendor whose installation they were correcting while at the same time making sure that as a customer we got what we needed. We would/will hire iArch Solutions again anytime a new deployment is needed or an upgrade is planned.”

*Matt Unsworth  
Manager, Financial Planning and Analysis at Genesis HealthCare*

