



Your time is valuable.

And lately, you've been spending way too much of it managing your Infrastructure. What if you had more time to spend on the stuff you like to do? The stuff you need to do? **The stuff you're really good at?**

At iArch Solutions we know what it takes to keep your Oracle EPM and BI systems running at peak performance. Through our **Managed Services and Production Support** programs our expert Infrastructure consultants will be responsible for that too often "technical headache" for your organization. We will ensure the software you paid for is working as expected and, more importantly, is there when you need it!

- » **On-Shore Staff.** Assigned dedicated primary and secondary "on-shore" engineers. more than 37 years combined hands-on experience
- » **Lights On 24/7.** Critical period coverage available and a guaranteed response time for your issues.
- » **System Health Checks.** Tailored weekly health checks to ensure maximum uptime and stability.
- » **Cost Efficient.** Reduce company time and overhead with our experts.
- » **Patch Management.** Essential key to keeping your system healthy and avoiding outages.
- » **Constant Communication.** Regularly scheduled calls with your organization's technical and business staff. Status reports detailing issues and the health of your system.



COST OF EMPLOYEES



COST OF IARCH MANAGED SERVICES

It just makes sense.

The experience needed to maintain your Oracle EPM and BI Infrastructure requires a team of experts. A Senior Hyperion DBA, Hyperion Infrastructure and Hyperion Administrator would cost over \$300K a year in salary and benefits.

On average, we save our clients up to 80% annually with our individually tailored Managed Services packages.

...wouldn't you rather that money be in **YOUR** pocket?

ABOUT US

The iArch Solutions infrastructure team has worked in almost every industry and vertical for which Oracle EPM System products are in use. From finance to manufacturing and everything in between we architect and implement using a standard methodology, which provides the highest level of uptime and stability for your EPM System. We will ensure you are running the most secure, stable and best performing Oracle EPM/Hyperion environment possible. **We keep the lights on 24 hours a day, 7 days a week to service your needs.**

HOW WE ARE DIFFERENT

At iArch Solutions, we specialize in EPM and BI infrastructure – in fact, that’s all we do. Other firms *claim* to be experts in all areas of Financial Software implementations such as management, planning, functional, technical, etc. But the truth is, seasoned Infrastructure Consultants are a VERY rare commodity. We built our company on the principle of delivering the best possible service by focusing solely on infrastructure, and that’s who we employ. This is why those *other* firms contact **us** when they need help with the “hard” problems. They claim to be the Jack of all trades – **but we are the master of one.**

INDUSTRIES SERVED

Energy, Finance, Automobile Service, Telecommunication, Retail, Entertainment, Software, Government, Pharmaceutical, Ecommerce, Semiconductor, High Tech, Education, Hotel/Property Management.

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REAL CUSTOMERS, REAL SOLUTIONS

“ I worked with iArch Solutions on a critical Hyperion project, both of us consulting to a third party customer. The iArch team was fabulous to work with. They are leaders who can both develop a solid plan and deliver a successful project through experience, good judgment and sound reasoning. iArch is not just an expert in their field, they are the partner you want in your corner for a successful delivery.”

*Kari Oliver McCartney, P.E.
VP, Global Business Operations at Datavail*

“ We contracted with iArch Solutions to redesign and re-deploy our Hyperion EPM Suite of products that our vendor could never get working correctly. What took the vendor 3 months to attempt to get right it took iArch a 3 day weekend. The team was very respectful of the vendor whose installation they were correcting while at the same time making sure that as a customer we got what we needed. We would/will hire iArch Solutions again anytime a new deployment is needed or an upgrade is planned.”

*Matt Unsworth
Manager, Financial Planning and Analysis at
Genesis HealthCare*

