iArch solutions

You've got questions...

We've got the answers you need. Let us transfer our in-depth knowledge to your team and help them gain a better understanding of your EPM system.

iArch Solutions Infrastructure team will empower your staff with the technical knowledge and confidence to support and maintain your Oracle EPM system. Through our interactive training session, we will demonstrate how you can get the most out of your technical investment.

Some of the topics and live "real-world" demonstrations we will cover during our session include:

» "Did I get what I paid for?" How to validate your Oracle EPM/Hyperion System is properly installed, configured, and working as it should be after an installation.

» "Is this as fast as it gets?" How to properly assess the current technical performance of the Oracle EPM/Hyperion System and perform baseline performance tuning on your environment.

» "It's broken, now what do I do?" Where to find and, more importantly, how to analyze and use your product and system logs to troubleshoot system failures and outages.

» "Oops – I think I needed that!" Best practices for the technical system and product application level for ensuring you always have a viable backup to your environment.

» "Really? There are patches for this thing?" We will show you how to safely apply patches to your environment ensuring you are on the latest and greatest supported version of your software.

Pick our brains...

That is why we are here. We will ensure both your IT and Finance teams are equipped with the right set of skills to maintain a high performing and more stable environment.

Upon completion of the course, we will provide you with a copy of all training materials used during the KT session.

ABOUT US

The iArch Solutions infrastructure team has worked in almost every industry and vertical for which Oracle EPM System products are in use. From finance to manufacturing and everything in between we architect and implement using a standard methodology, which provides the highest level of uptime and stability for your EPM System. We will ensure you are running the most secure, stable and best performing Oracle EPM/Hyperion environment possible. We keep the lights on 24 hours a day, 7 days a week to service your needs.

HOW WE ARE DIFFERENT

At iArch Solutions, we specialize in EPM and BI infrastructure – in fact, that's all we do. Other firms *claim* to be experts in all areas of Financial Software implementations such as management, planning, functional, technical, etc. But the truth is, seasoned Infrastructure Consultants are a VERY rare commodity. We built our company on the principle of delivering the best possible service by focusing solely on infrastructure, and that's who we employ. This is why those *other* firms contact **us** when they need help with the "hard" problems. They claim to be the Jack of all trades – but we are the master of one.

INDUSTRIES SERVED

Energy, Finance, Automobile Service, Telecommunication, Retail, Entertainment, Software, Government, Pharmaceutical, Ecommerce, Semiconductor, High Tech, Education, Hotel/Property Management.

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REAL CUSTOMERS, REAL SOLUTIONS

" I worked with iArch Solutions on a critical Hyperion project, both of us consulting to a third party customer. The iArch team was fabulous to work with. They are leaders who can both develop a solid plan and deliver a successful project through experience, good judgment and sound reasoning. iArch is not just an expert in their field, they are the partner you want in your corner for a successful delivery."

Kari Oliver McCartney, P.E.
VP, Global Business Operations at Datavail

" We contracted with iArch Solutions to redesign and re-deploy our Hyperion EPM Suite of products that our vendor could never get working correctly. What took the vendor 3 months to attempt to get right it took iArch a 3 day weekend. The team was very respectful of the vendor whose installation they were correcting while at the same time making sure that as a customer we got what we needed. We would/will hire iArch Solutions again anytime a new deployment is needed or an upgrade is planned."

Matt Unsworth
Manager, Financial Planning and Analysis at Genesis HealthCare

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